



NATIONAL COUNCIL FOR POPULATION AND DEVELOPMENT
QUALITY POLICY STATEMENT

The National Council for Population and Development (NCPD) was established by the Legal Notice Number 120 contained in the Kenya Gazette Supplement Number 68 dated of 29th October 2004. The Council's current name (NCPD) is derived from Legal Notice Number 172 contained in Kenya Gazette Supplement No. 152 of 25th November 2011. The Legal Notice of 2004 bestowed NCPD with the responsibility of coordinating the implementation of the population policy and population and development activities. The Council is committed to achieve its mandate by providing its customers with high quality services with a focus to achieving a sustainable population to improve the quality of life for all Kenyans.

In order to provide customers with high quality services NCPD shall:

- Establish and implement a Quality Management System in accordance with ISO 9001: 2015 International Standard;
- Comply with customer, legal and contractual requirements and continually improve the effectiveness of the established Quality Management System,
- Embrace risk-based thinking and process approach in its business operations;
- Ensure Quality Objectives are established annually at key functional areas, achieved, reviewed and updated whenever necessary for suitability;
- Ensure that this policy, Quality objectives and all other Quality Management System associated documented information are communicated and understood by all employees and;
- Review and revise this Quality Policy whenever necessary to take in account changes in the Quality Management System and emerging population issues.

In serving our customers NCPD shall be guided by the need to achieve a sustainable population for a prosperous Kenya and shall comply with all legal requirements.

DIRECTOR GENERAL

12TH NOVEMBER, 2018

DATED

NCPD/QP/MR/06